



Wicks & Wax

Candle and Soap Making Supplies

To our valued Wicks & Wax customers,

Below is a copy of a media release received from EcoSoya/NGI this morning, July 17, 2019.

Hi Everyone,

I'm contacting you with a heavy heart. It is with deep sadness that I say we at NGI/EcoSoya are now going out of business after over 20 years. Being part of the candle industry, I know what this means for you and I am truly sorry for the resulting hardship that this causes. Please know that we have done everything we can to keep you supplied. This action is not by choice and comes as a result of a series of situations.

As you know, in late 2016 our manufacturer abruptly and with only a few weeks' notice discontinued making our waxes leaving us and you with no supply. For many years prior to that, we had been searching for parallel manufacturing with no luck. As if by a small miracle, in late 2017/early 2018 we successfully found and worked very hard with another key component supplier to properly produce our very unique chemistry and supply came back. All was going great again until this new supplier, for unknown reasons, stopped producing the quality we needed to provide you with successful well performing wax.

As a result we are unable to secure supply with no apparent recourse, resulting in our closure. EcoSoya soy waxes are still unparalleled in performance and NGI is credited with creating the soy wax industry. Honors that I will cherish!

Please know that I, and my team, greatly appreciate your support, patronage and loyalty over the years. It is with tears in my eyes that I say "It has been an honor and pleasure to be part of the candle industry and to work with you."

I wish you great success and all the best.

Take Care Together,

Dan

Daniel S. Cap

*CEO
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We at Wicks & Wax will continue to serve you, our customers, as best we can under the circumstances. We beg your understanding as we research and procure replacement waxes for your needs. Please contact us if you have questions, or require additional information.

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Monday – Friday: 9:00am to 5:30pm Saturday: 9:00am to 1:00pm